Technical Exhibit 5

Performance Requirements Summary (PWS)

SCHEDULE I - OUTBOUND

REQUIRED SERVICE	STANDARD OR Deviation from Requirements *	MAXIMUM ALLOWABLE Degree of Deviation from Requirement (AQL)	METHOD OF Surveillance	DEDUCTION FROM Shipment Price for Exceeding the AQL %
Quality Control	Para 1.5.1	0	Validated Customer complaint and/or inspection checklist	2
Perform Premove Survey	Para 5.1	0	Validated Customer complaint and/or inspection checklist	9
Perform Weighing	Para 5.2	0	Validated Customer complaint and/or inspection checklist	5
Perform Weighing - PBP&E	Para 5.2	0	Validated Customer complaint and/or inspection checklist	2
Timely Pickup	Para 5.3	0	Validated Customer complaint and/or inspection checklist	10
Adequate Packing Material	Para 5.4	0	Validated Customer complaint and/or inspection checklist	9
Perform Packing	Para 5.4	0	Validated Customer complaint and/or inspection checklist	10
Prepare Inventory	Para 5.5	0	Validated Customer complaint and/or inspection checklist	5
Appliance Service Materials	Para 5.6	0	Validated Customer complaint and/or inspection checklist	2
Containerization	Para 5.4	0	Validated Customer complaint and/or inspection checklist	11
Vehicles	Para 5.7	0	Validated Customer complaint and/or inspection checklist	5
Vehicle loading	Para 5.4	0	Validated Customer complaint and/or inspection checklist	7
Mark Containers	Para 5.7	0	Validated Customer complaint and/or inspection checklist	6
Storage Service	Para 5.8	0	Validated Customer complaint and/or inspection checklist	5
Documentation	Para 5.10	0	Validated Customer complaint and/or inspection checklist	6
Provide Reports	Para 5.10	0	Validated Customer complaint and/or inspection checklist	6
Outbound Weekly Rpts	Para 5.10.6 CDRL 006			
Government -Owned Container Report	Para 5.10.7 CDRL 004			
Outsize Air Cargo Rpt	Para 5.10.11 CDRL 009			
				100%

*all paragraphs begin with C.

PERFORMANCE REQUIREMENTS SUMMARY

TECHNICAL EXHIBIT 5

SCHEDULE I - INBOUND

REQUIRED SERVICE	STANDARD OR Deviation from Requirements *	MAXIMUM ALLOWABLE Degree of Deviation from Requirement (AQL)	METHOD OF Surveillance	DEDUCTION FROM Shipment Price for Exceeding the AQL %
Quality Control	Para 1.5.1	0	Validated Customer complaint and/or inspection checklist	12
Perform Reweighing	Para 5.2	0	Validated Customer complaint and/or inspection checklist	8
Timely Delivery	Para 5.3	0	Validated Customer complaint and/or inspection checklist	11
Appliance Service Materials	Para 5.6	0	Validated Customer complaint and/or inspection checklist	5
Vehicles	Para 5.7	0	Validated Customer complaint and/or inspection checklist	5
Remark Containers	Para 5.7	0	Validated Customer complaint and/or inspection checklist	10
Storage Service	Para 5.8	0	Validated Customer complaint and/or inspection checklist	9
Perform Unloading	Para 5.9	0	Validated Customer complaint and/or inspection checklist	10
Perform Unpacking	Para 5.9	0	Validated Customer complaint and/or inspection checklist	10
Removal of Debris	Para 5.9	0	Validated Customer complaint and/or inspection checklist	8
Loss/Damage Recorded	Para 5.9	0	Validated Customer complaint and/or inspection checklist	8
Documentation	Para 5.10	0	Validated Customer complaint and/or inspection checklist	6
Provide Reports Claims Correspondence Inb Shpmt on Hand Govnt-Owned Container	Para 5.10.6 thru 5.10.9 Para 5.9.4, 5.10.9 CDRL 007 Para 5.10.4.,5.10.10 CDRL 008 Para 5.10.7 CDRL 004	0	Validated Customer complaint and/or inspection checklist	8
				100%

*all paragraphs begin with C.

PERFORMANCE REQUIREMENTS SUMMARY

TECHNICAL EXHIBIT 5

SCHEDULE II - LOCAL MOVES

REQUIRED SERVICE	STANDARD OR Deviation from Requirements *	MAXIMUM ALLOWABLE Degree of Deviation from Requirement (AQL)	METHOD OF Surveillance	DEDUCTION FROM Shipment Price for Exceeding the AQL %
Quality Control	Para 1.5.1	0	Validated Customer complaint and/or inspection checklist	2
Perform Premove Survey	Para 5.1	0	Validated Customer complaint and/or inspection checklist	9
Perform Weighing	Para 5.2	0	Validated Customer complaint and/or inspection checklist	5
Perform Weighing - PBP&E	Para 5.2.	0	Validated Customer complaint and/or inspection checklist	1
Timely Pickup	Para 5.3	0	Validated Customer complaint and/or inspection checklist	8
Timely Delivery	Para 5.3	0	Validated Customer complaint and/or inspection checklist	8
Adequate Packing Material	Para 5.4	0	Validated Customer complaint and/or inspection checklist	6
Perform Packing	Para 5.4	0	Validated Customer complaint and/or inspection checklist	8
Prepare Inventory	Para 5.5	0	Validated Customer complaint and/or inspection checklist	5
Appliance Service Materials	Para 5.6	0	Validated Customer complaint and/or inspection checklist	3
Vehicles	Para 5.7	0	Validated Customer complaint and/or inspection checklist	5
Perform Vehicle Unloading	Para 5.4	0	Validated Customer complaint and/or inspection checklist	8
Perform Unloading	Para 5.9	0	Validated Customer complaint and/or inspection checklist	8
Perform Unpacking/ Reassembly	Para 5.9	0	Validated Customer complaint and/or inspection checklist	8
Removal of Debris	Para 5.9	0	Validated Customer complaint and/or inspection checklist	5
Loss/Damage Recorded (DD Form 1840)	Para 5.9	0	Validated Customer complaint and/or inspection checklist	5
Documentation Claim Correspondence	Para 5.10 CDRL 007	0	Validated Customer complaint and/or inspection checklist	6
				100%

*all paragraphs begin with C.